OUR COMMITMENT TO ACCESSIBILITY

YES Manchester is committed to being an inclusive space for all. We strive to provide the best possible experience for our access guests and are continually looking for ways to improve.

email: info@yes-manchester.com

ACCESS FACILITIES

YES is a four floor venue with step-free access to all areas.

An accessible toilet is available on the first floor outside the Pink Room. If you're attending a gig and need to use the facilities, a staff or security member will guide you from the venue to the bar.

We are a fully standing venue for all of our events, unless stated otherwise for special events (e.g. film screenings or special events) We have a small allocation of bench seats running down the side of the Pink Room and the Basement.

For ambulant customers, we have 12 seats available in the Pink Room and 10 in our Basement venue, these are allocated on a first-come, first-served basis. Your companion may be asked to stand to accommodate ambulant guests.

Our venue is wheelchair accessible. As we are a small venue, there is no viewing platform or barriered-off space. Step-free access is via the Beer Garden entrance on Holbrook Street

BOOKING PROCESS

In order to book access requirements, you first need to purchase a General Admission ticket. After purchasing your ticket, please email us stating the event you are attending, your accessibility requirements & please provide one of the following:

Front page of PIP letter • Front page of Attendance Allowance letter • Evidence of being registered as severely sight impaired (blind) • Front + back of valid blue badge card Valid Access Card showing you require a +1 to accompany you

We appreciate that some people may require assistance that do not have any of these + each request will be looked at individually. Please get in touch on info@yes-manchester.com if this is your case. The scheme is run on a first come first served basis up to the capacity

COMPANION TICKETS

If you require full-time assistance, we offer complimentary carer tickets.

Please do not purchase a separate General Admission ticket for your carer. Carer tickets are issued by the venue and not sent in advance.

ARRIVAL INFORMATION

On arrival, please make your way to the front of the venue and inform a member of staff or security that you are on the access list.

For step-free access, please use the beer garden entrance on Holbrook Street.

PARKING

YES does not have on site parking but the closest parking is directly behind the venue at York Street Euro Car Park - Pritchard St, Manchester M1 7DE

MENTAL HEALTH & WELLBEING ACCESS

We understand that the live music environment can be quite overwhelming, overstimulating and attending events can cause people heightened levels of anxiety. At YES we are here to provide as much support to make attending events here feel safe for our guests.

If you need support for your Mental Health & Wellbeing when attending a show here please contact us via the access email and send us your ticket confirmation & state your accessibility requirements. During the event if you are feeling anxious, overstimulated or you just need a minute to rest somewhere quieter we are always more than happy to help. Just find a member of our team.

We provide a companion ticket for Mental Health & Wellbeing access guests.

Please note: Strobe lighting, smoke machines, and other visual effects may be used during performances.